

# English for **Cabin Crew**

EXPRESS SERIES



## Practice Test

### Fluency



Photo A

Choose the sentences that best describe Photo A.

- 1
  - a The plane is ready for take-off.
  - b They'll have finished boarding the plane soon.
  - c The cabin crew are preparing the cabin for boarding.
- 2
  - a All the passengers are seated.
  - b The cabin crew are in the jump seats.
  - c The passengers and cabin crew are not seated yet.
- 3
  - a The man by the window hasn't noticed the other passenger putting his suitcase in the overhead locker.
  - b The man by the window is concentrating on his book.
  - c The man by the window could be worried a bag will fall on him.
- 4
  - a The man is placing his carry-on luggage under the seat.
  - b The flight attendant thinks the man needs some help.
  - c The flight attendant has put all the man's luggage in the overhead locker.



Photo B

Choose the sentences that best describe Photo B.

- 5**
- a The flight attendant can't find the seat belt for her safety demonstration.
  - b The flight attendant hopes all the passengers can see the seat belt she is holding.
  - c The flight attendant will need to show the passengers a seat belt soon.
- 6**
- a Passengers are encouraged to listen attentively to the safety demonstration.
  - b Now that passengers have heard the safety demonstration, they can read the in-flight magazine.
  - c The passengers are waiting for the safety demonstration to begin.
- 7**
- a The flight attendant is talking about life jackets.
  - b During the safety demonstration, the flight attendant reminds passengers to fasten their seat belts.
  - c The flight attendant is going to start the safety demonstration soon.
- 8**
- a The man in the blue shirt has a window seat.
  - b The man in the blue shirt is looking for the flight attendant.
  - c The man in the blue shirt is looking at the flight attendant.



Photo C

Choose the sentences that best describe Photo C.

- 9**
- a The flight attendants are going to serve food and drink in about half an hour.
  - b The flight attendants started serving food and drink about twenty minutes ago.
  - c The flight attendants have had to stop serving food and drink because of turbulence.
- 10**
- a Judging by this section of the cabin, the flight looks full today.
  - b The flight doesn't appear to be very full today.
  - c They aren't serving food and drink because the flight is too full.
- 11**
- a The passengers have all finished their meals now.
  - b The elderly man hasn't been given his meal yet.
  - c The flight attendant is giving some water to a passenger.
- 12**
- a The people wearing glasses are flight attendants.
  - b The women holding the glasses are flight attendants.
  - c The elderly man has glasses.

## Comprehension

Listen to Audio 1.

Choose the best way to complete each statement.

- 13** In the first conversation, the flight attendant ...
- a is worried that the turbulence might start after they have cleared away the meals.
  - b is concerned he will not have time to distribute meals.
  - c is concerned he will not have time to clear away the meals.
- 14** In the second conversation, the purser ...
- a is explaining airline policy regarding disabled passengers.
  - b is explaining airline policy regarding live animals.
  - c is explaining how dogs may behave on planes.
- 15** In the third conversation, the delay is likely to be ...
- a more than three hours.
  - b more than two hours.
  - c two hours, or less.
- 16** In the fourth conversation, the purser is telling the cabin crew that ...
- a a member of an orchestra will need extra seats for his/her instrument.
  - b all the members of an orchestra will need extra seats for their instruments.
  - c the members of an orchestra will need special attention.

Listen to Audio 2.

Choose the best answer to each question.

- 17** The first speaker ...
- a is wondering why he changed jobs.
  - b is glad that he changed jobs.
  - c is not sure if changing jobs was the right decision.
- 18** The second speaker ...
- a complains about the long hours she has to work.
  - b says that she finds dealing with impolite passengers challenging.
  - c says she finds working at night difficult.
- 19** What does the third speaker say sometimes worries him?
- a He might have to deal with an emergency.
  - b The team may not work well together.
  - c He may be overconfident.
- 20** What does the fourth speaker suggest is important for the job?
- a Staying calm and in control.
  - b Being able to deal with critical situations.
  - c Physical fitness.

## Interactions

Choose the best response to each question or statement.

- 21** Could you help me get this bag into the locker?  
a Yes, I will.  
b Yes, you could.  
c Yes, of course.  
d Yes, I would like to.
- 22** The lady in 15C will need help getting out of her seat.  
a OK. Yes, I can.  
b OK, I'll take care of that.  
c OK, I will get her.  
d OK, I'm going to get her out.
- 23** Can I get my book from the overhead locker?  
a We are about to take off so you can't.  
b No, you can't. We are taking off in a few minutes.  
c The plane is about to take off. I'm afraid you'll have to wait.  
d No, I can't. We are about to take off.
- 24** I don't have any water on this meal tray.  
a I'm sorry, madam. I get it now.  
b I'm sorry, madam. I'll get you some now.  
c I'm sorry, madam. I am getting them now.  
d I'm sorry, madam. Now I will get some.
- 25** I feel very dizzy. I think I'm going to faint.  
a Don't try to get up.  
b Don't you get up.  
c You don't try to get up.  
d Try not getting up.
- 26** Is this kind of turbulence normal?  
a Yes, don't worry for it, sir.  
b Yes, absolutely is normal.  
c Yes, this is.  
d Yes, absolutely. There's no need to worry.
- 27** How long do you think we will be waiting here?  
a Sometimes.  
b About half an hour long.  
c During half an hour.  
d Not long. Around thirty minutes.
- 28** Good morning. My name's Rob. I'm the purser for today.  
a Yes, good morning.  
b Pleased to meet you, Rob.  
c Yes, hello.  
d Hello, I'm happy to see you.
- 29** What's the weather like in Bangkok?  
a One minute. I will know it and tell you.  
b I will tell you when I have asked.  
c I am going to tell you soon.  
d I'll try and find out for you.

- 30** I see from your CV that you have worked in hotels before.
- a Yes, that's right.
  - b Yes, I was.
  - c Yes, I have worked.
  - d Yes, I was in them before.

## Structure

Choose the best words to complete each sentence.

- 31** \_\_\_\_\_ the bad weather, take-off has been delayed.
- a Because
  - b So
  - c Because of
  - d In order to
- 32** How about \_\_\_\_\_ some water?
- a to drink
  - b drank
  - c drink
  - d drinking
- 33** We \_\_\_\_\_ to put that bag in the overhead locker for take-off.
- a must
  - b need
  - c should
  - d are
- 34** \_\_\_\_\_ it be possible to switch off your mobile phone please, sir?
- a Would
  - b Could
  - c May
  - d I wonder if
- 35** The man in 34A \_\_\_\_\_ very angry about the baby behind him.  
I think we need to do something.
- a gets
  - b is get
  - c is getting
  - d get
- 36** I can \_\_\_\_\_ you there is no meat in the sauce, sir.
- a make sure
  - b sure
  - c to assure
  - d assure
- 37** How long do you think the delay \_\_\_\_\_ be?
- a can
  - b might
  - c is
  - d must
- 38** As soon as we \_\_\_\_\_, I will tell you.
- a will know
  - b know
  - c are knowing
  - d knows



- 39** Have you \_\_\_\_\_ your inhaler with you, madam?  
a brought  
b brought it  
c bring  
d to bring
- 40** There is nothing \_\_\_\_\_ about. Everything is under control.  
a to worry  
b for worrying  
c worry  
d worries

## Vocabulary

Choose the best word to complete each sentence.

- 41** I am very sorry \_\_\_\_\_ that.  
a of  
b because  
c about  
d with
- 42** Would you \_\_\_\_\_ helping me with this?  
a mind  
b can  
c possible  
d might
- 43** This water heater is out of \_\_\_\_\_. We'll have to use the other one.  
a working  
b action  
c function  
d problem
- 44** The captain has just \_\_\_\_\_ us of some turbulence ahead.  
a announced  
b explained  
c informed  
d showed
- 45** Could you put your bag in the locker, sir? We need to keep the \_\_\_\_\_ clear.  
a aisles  
b luggage  
c take-off  
d passengers
- 46** There is really nothing to be concerned \_\_\_\_\_, madam.  
a on  
b in  
c of  
d about
- 47** Are there any passengers today with \_\_\_\_\_ needs?  
a special  
b private  
c extraordinary  
d specialist

- 48** Shall I help you lift that \_\_\_\_\_ the locker?
- a in
  - b into
  - c up
  - d onto
- 49** I think there's something wrong \_\_\_\_\_ the sink in the aft toilet.
- a from
  - b at
  - c for
  - d with
- 50** I'm just helping this lady at the moment. I'll be with you \_\_\_\_\_ two minutes, sir.
- a after
  - b at
  - c in
  - d from



# Answer key

## Fluency

Photo A:

- |     |     |
|-----|-----|
| 1 b | 3 c |
| 2 c | 4 b |

Photo B:

- |     |     |
|-----|-----|
| 5 b | 7 b |
| 6 a | 8 c |

Photo C:

- |      |      |
|------|------|
| 9 b  | 11 c |
| 10 a | 12 b |

## Comprehension

Audio 1:

- |      |      |
|------|------|
| 13 c | 15 c |
| 14 a | 16 a |

Audio 2:

- |      |      |
|------|------|
| 17 b | 19 a |
| 18 b | 20 c |

## Interactions

- |      |      |
|------|------|
| 21 c | 26 d |
| 22 b | 27 d |
| 23 c | 28 b |
| 24 b | 29 d |
| 25 a | 30 a |

## Structure

- |      |      |
|------|------|
| 31 c | 36 d |
| 32 d | 37 b |
| 33 b | 38 b |
| 34 a | 39 a |
| 35 c | 40 a |

## Vocabulary

- |      |      |
|------|------|
| 41 c | 46 d |
| 42 a | 47 a |
| 43 b | 48 b |
| 44 c | 49 d |
| 45 a | 50 c |

# English for Cabin Crew Practice Test

This practice test is divided into five sections: **Fluency, Comprehension, Interactions, Structure, and Vocabulary**. Pronunciation has not been included as it is difficult to self-assess.

This test is designed to help students assess how strong they are in each of the skills areas. The Fluency section gives students practice in describing pictures, a common element in English language tests. The Comprehension section uses audio from the book to test students' listening comprehension. The Interactions, Structure, and Vocabulary sections are multiple choice questions to test these skills.

There are fifty questions in the test, so it is easy to double the score to calculate the result in percentage terms.